

Hello, returning Spring 2020 students,

GO has just issued a policy regarding housing refunds:

Many of the GO Long providers we work with have stated that they are unable to refund their room fees for the semester. Because the GO experience is such an important part of the Susquehanna education, we have decided to step in and **refund, on a prorated basis, room fees** already paid for the unused portion of the semester. These refunds will be posted as a credit on student Susquehanna accounts as soon as possible.

Many airlines waived change fees for new return dates, but still charged a higher airfare. If your airline charged for flight changes Susquehanna will post a credit up to \$500 for higher airfares not already covered by providers, with a receipt. Please submit the receipt to goprogram@susqu.edu

Please be in contact with your host university/program provider regarding your online course completion to ensure that you are completing the next steps for your academics. We do not anticipate any refunds for GO Long tuition, since students will be given the opportunity to complete courses remotely.

Best,
Molly